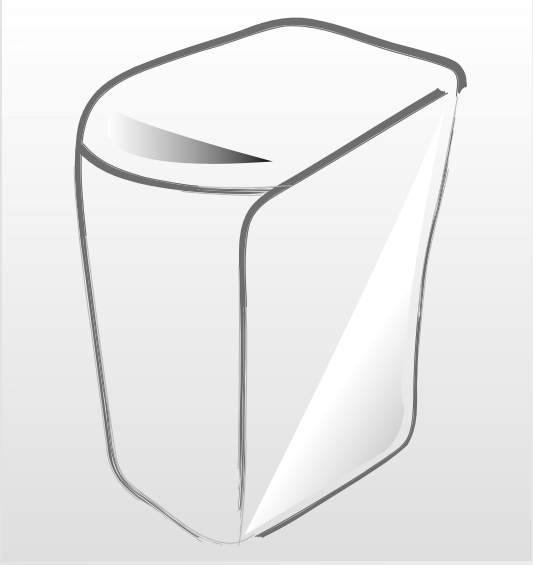
WM-01400-inne-colour 2/14/02 11:31 AM Page 1

WASHING MACHINE

User's Manual



Please read this manual before using and note how to use in the proper manner.
Please be careful of keeping the manual. Otherwise, it should be bought separately.

The User's Manual is for common use.
Make use of the User's Manual depending upon your washing machine model.

TABLE OF CONTENTS

FEATURES....1
SAFETY INSTRUCTIONS....2
DESCRIPTION OF PARTS....3
HOW MUCH DETERGENT SHOULD BE USED?....4
- How to put the detergent in....4
- How to add the fabric softener....4
- How to add the bleach....4

CHECKING BEFORE WASHING AND CARING FOR GARMENTS....5
- Caring for Clothes Before Washing....5

BUTTONS AND CONTROL PANEL....6
HOW TO WASH AUTOMATICALLY DEPENDS ON THE LAUNDRY?....7
- Before starting washing, check the following;....7
- Special notes!....7
- How to selec fuzzy course?....7
- How to select blanket course?....7
- How to select speedy course?....7
- How to select wool course?....8
- How to soak washing?....8
- How to reserve washing?....8

MANUAL FUNCTIONS....9
HOW TO CLEAN THE FILTER....10
INSTALLATION & MAINTENANCE....11
- Environment....11
- Levelling....11
- How to assemble the legs....11
- Connecting the water supply hose....11
- How to connect the drain hose....12
- Assembling the rat protection panel....12

TROUBLESHOOTING....12
WASHING MACHINE WON'T WORK?....13
SERVICE CENTRES DETAILS: PRODUCTWISE....14
SPECIFICATIONS

WM-01400-inne-colour 2/14/02 11:31 AM Page 2

IN CASE THE NEED FOR SERVICING ARISES

- Don't hesitate to call any AS center nearby with your name, address and telephone number when anything wrong with your product occurs.

SAMSUNG ELECTRONICS

SPECIFICATIONS

POWER CONSUMPTION	WASH	310 W
	SPIN	240 W
DIMENSIONS(mm)		W540 x D560 x H850
WEIGHT		38 kg
WATER PRESSURE		0.05~0.78 MPa (0.5 ~ 8.0 kg·f/cm^2)
WASHING TYPE		Stirring Type
STANDARD WATER LEVEL	HIGH	56 *l*
	MED	49 *l*
	LOW	41 *l*
	MIN	34 *l*
WATER USAGE		164 *l*
PULSATOR ROTATING SPEED		113 rpm

Code No.: DC68-00000A

FEATURES

FUZZY CONTROL

- Fuzzy control operates with best washing course by sensing the washload like artificial intelligence.

TRANSPARENT WINDOW

- This Transparent Window is the new concept to solve the curiosity of users to see inside of washing machine while operation.
  While operation, the laundry progress inside of washing machine can be checked by looking through the transparent window.

PULSATOR

- The Pulsator helps water and detergent to go through fabrics efficiently while providing both the powerful water action to clean larger and heavier clothes and the gentle water action to clean all delicates with less wear and tear on clothes.

WATERFALL FLOW

- The Waterfall Flow injected from under the pulsator cascades with full force back into the tub, pushing down any clothes that float right under the water surface. It is this Waterfall Flow that enables this washing machine to effectively wash large and heavy items, such as bluejeans and blankets.

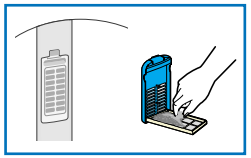
MAGIC FILTER

- This unique magic Filter ensures that all the lint inside the tub is captured for top quality filtering results to deliver consistently effective cleaning results.

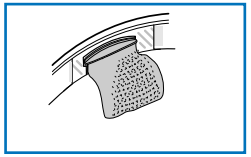
SOFTENER DISPENSER

- The Softener Dispenser releases the fabric softener at the appropriate time when the last rinsing proceeds.

LINT FILTERING METHOD *(OPTIONAL SPECIFICATIONS FOR EACH MODEL)*



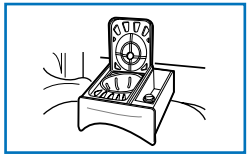
1. Power Magic Filter
   - The Power Magic Filter collects all the nap (fuzz), waste threads, and other lint regardless the water level. It is hygienic and can be used semi permanently.



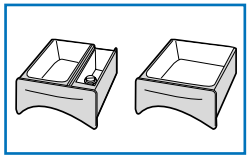
2. Big Anti-bacterial Filter Net
   - The big anti-bacterial filter net ensures that all the nap, waste threads and lint are removed cleanly. Its antibacterial treatment makes it hygienic.

DETERGENT DISPENSING METHOD

(OPTIONAL SPECIFICATIONS FOR EACH MODEL)



1. Power Bubbling Equipment (device)
   - The detergent powders are added (in the detergent box). As the water supply starts on, they become liquid soap and dispensed into the spin basket, automatically enhancing the cleaning power.



2. Reserve Detergent Box
   - If the detergent powders are added in the reserved detergent box, they are released automatically as the water supply starts on.

- Clean the filter twice a week. For a clean wash, the collected lint shouldn't be filled more than half of the filter.

SAFETY INSTRUCTIONS

Please note that the following precautions for safety intend to prevent unpredictable danger and damage by helping the proper use in safety.

When using hot water in washing, please make sure that the water should not exceed 50˚C.

● Plastic parts may be deformed or damaged, and an electric shock or a fire may take place.

WARNING

There might be serious injury or fatal accident when you violate this instruction.

If the power supply cord or plug is damaged or loosened, do not use.
- An electric shock or a fire may take place.

Do not pull the cord off or touch it with moist hands.
- An electric shock or a fire may take place.

Do not bend the power supply cord by force or press it with heavy things.
- An electric shock or a fire may take place.

Do not install the washer nearby electric implement or don't put a candle light or cigarette light on the washer.
- A fire may take place.

Do not disassemble, repair or remodel it recklessly.
- When you need to repair it, please call service agent. An electric shock or a fire may take place.

During operation, do not put your hands or metal materials under the washer.
- You may be hurt by spinning board beneath the washer.

Stay away from the washer when the bottom of the washer sinks into the water.
- There might be an electric shock. Please wait until the water drains out completely.

Do not put laundry stained with gasoline, benzene, or alcohol in the washer, and keep the materials away from the washer.
- An explosion or a fire may take place.

During spinning, don't put your hand in the spinning tub.
- It may hurt your hands. If it does not stop within 15 seconds after you open the lid, call service agent immediately.

Cautions

There might be a slight injury or damage when you violate this instruction.

Don't' install it in the area with moisture or outdoor where it has rain or snow
- An electric shock or a fire may take place.

Please unplug the power supply cord when you do not use it.
- An electric shock or a fire may take place.

If there is dust or water on the power supply plug and its connected part, please remove it completely.
- An electric shock or a fire may take place.

Do not make your kids look into the inside of the washer.
- If your kid falls into the washer, his life could be in danger.

Ventilate immediately without touching the power plug if gas is leaking.
- An electric shock or a fire may take place if it catches flame.

If the washer makes strange noise, smell or smoke, unplug it promptly and call service agent.
- An electric shock or a fire may take place.

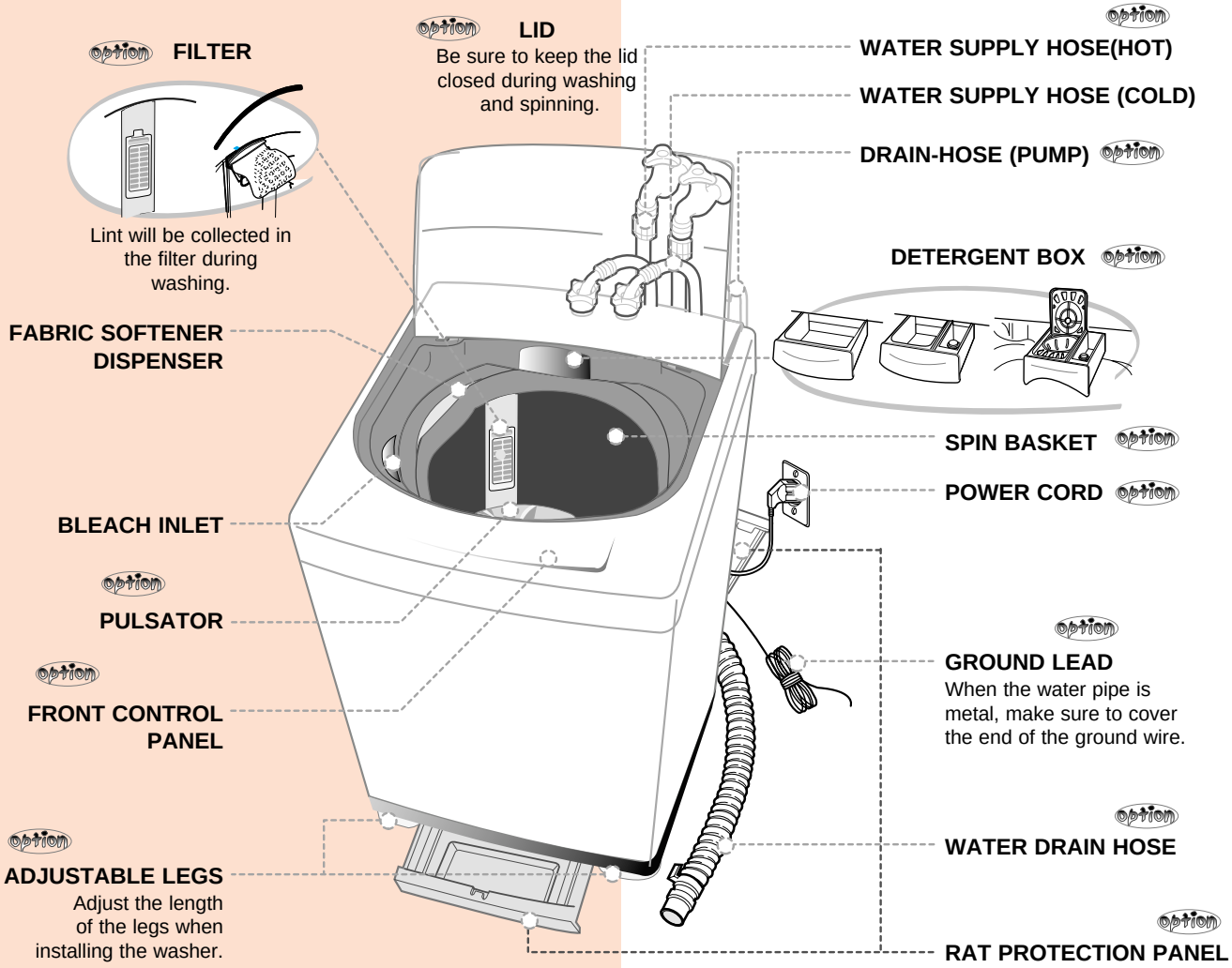
When cleaning, don't spray water to the parts of the washer directly.
- It may make it's life span shorten.
  Also an electric shock or fire may take place

Don't use several appliances together with an outlet.
- A fire may take place due to unusual heat.

Don't press the button with an awl or pin.
- An electric shock or a fire may take place.

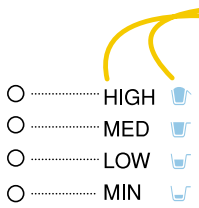
DESCRIPTION OF PARTS

The User's Manual is for common use.
Make use of the User's Manual depending upon your washing machine model.



HOW MUCH DETERGENT SHOULD BE USED?

• Please note that this User's Manual is for common use.
Make use of the User's Manual depending upon your washing machine model.



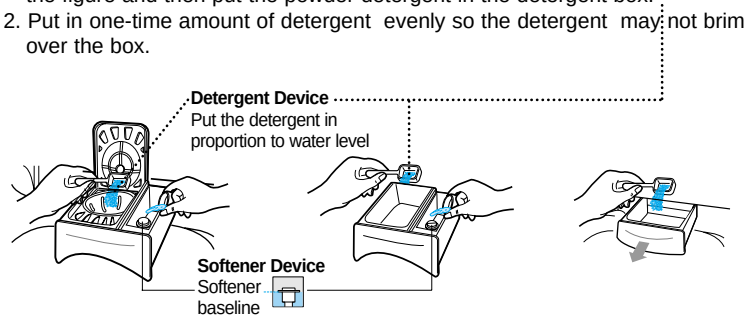
Depending upon the water level	Add detergent: Concentrated detergent	Add detergent: General detergent
High (Water Level) (For Blanket, below 2.0ℓ)		
Medium (Water Level)		
Low (Water Level)		
Minor (Water Level)		

- The amount of concentrated detergent is indicated in proportion to the water level marks. (One cup is 35g.)
- Using too much detergent may cause unsatisfactory rinsing result and it is harmful to our environment also.

HOW TO PUT THE DETERGENT IN

option

1. Open the detergent box by pulling in the direction of the arrow as shown in the figure and then put the powder detergent in the detergent box.
2. Put in one-time amount of detergent evenly so the detergent may not brim over the box.

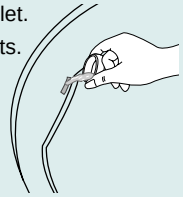


Caution : If softener is stored over the above base line, it may flow down at any time.

HOW TO ADD THE FABRIC SOFTENER

option

- When a proper amount (one time does) of fabric softener is stored in the softener inlet,it is automatically put in at the last rinsing cycle.
- Do not use detergent, bleach or starch into the Softener Inlet.
- Using too much softener may produce unsatisfactory results.
- Do not open the lid during the Spin Dry cycle.
If added too early, its effectiveness will decrease.
- Do not leave the softener into the Softener Dispenser for a long time.
Because softner became stiff.



HOW TO ADD THE BLEACH

- Add a proper amount of liquid bleach (one time dose) to the Bleach Inlet before washing.
- Must separate bleachable clothes first, and then add bleach.

- If it is powder bleach, it can be mixed with water and directly put in the spin basket.
- If the bleach contact with garments directly, it may cause discoloration on the garments.

CHECKING BEFORE WASHING AND CARING FOR GARMENTS

Must follow the checkpoints in order to avoid machine problems or damages on garments.

☞ If the below problems are caused by customer's faults, separate service fee will be charged.

Checkpoints Before Starting Washing

Check if the clothes are bleaching or not.

- Add liquid detergent to a white towel and the garment where you can't notice well. Then, rub together strongly. Check if the color transferred to the towel.
- Be careful for scarves and imported clothes since they are easily discoloring.
- Check for stains or partial dirt.
- If stains are found, use the towel wet with detergents to rub on in a single direction.
- Before washing, the sleeves, collar, dress hem and pockets are pre-treated by brushing with detergents.

The wrinkle-processed clothes made of wool are specially treated by fixing them with threads before washing. The threads shall be removed after the clothes are dried.

Not washable laundry

Clothes those are easily transformable even by soaking in water.

- Even by soaking in water, neckties, brassieres, jackets, suits and coats can be easily transformed like shrinking and discoloring on the garment surfaces because they are mostly made of rayon, polynosic, cuff and their blend fabrics.
- The wrinkle-processed, embossed, or resin processed products are easy to transform even by soaking in water.
- Easily discoloring products made of cotton and wool, wrinkled silk, leather products, leather accessory, leather ornamented clothes, Korean costume and its accessory.
- Don't wash those clothes without handling guideline or material indication tag.

About Detergent

- When detergents are not dissolving well, use warm water (about 40 (C) to dissolve the detergent.

Caution

- Use an appropriate amount.
- Even if excess amount of detergent is used, there is not much difference in washing result. It may cause damages to the garments because rinsing is not enough.
- The bleaching agent may cause damages to garments since it is strong alkali.
- Do sufficient rinsing because the powder detergent is easily remained on the garments causing bad odors.
- If too much detergent is used or cold water is used, it doesn't dissolve completely and remain on the garments, hose or spin basket, causing contamination on clothes.
- In case of reserved washing, detergents must be put in the detergent box. If the powder detergents are spread on laundry directly, it may cause discoloration.

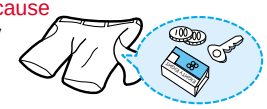
CARING FOR CLOTHES BEFORE WASHING

Must follow the checkpoints in order to avoid machine problems or damages on garments.

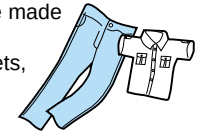
☞ If the below problems are caused by customer's faults, separate service fee will be charged.

Take out personal belongings from pockets.

- Caution, Check the pockets! Hairpins and coins cause damages to clothes and washing machine. They make noise and problems to the machine. Must check the pocket.

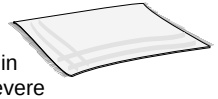


If pants zippers are open while washing, the spin basket may be damaged. The zipper should be closed and fixed with a string before washing.



- If blue jeans and working uniform's zippers or hooks are made of steel, they must be closed before washing.
- Wash winter jumpers, working uniforms, bed cover sheets, and blue jeans separately.
- Fold clothes well into the spin basket. Must remove the curtain hooks before washing.
- Turn inside out the button decorated and embroidered clothes before washing.
- Be careful those metal decorations because they cause heavy damages while washing.
- The long stringed clothes may tangle with other clothes. Must fix the strings before washing.
- The metal from brassieres may stick out and damage other clothes or the spin basket. Must use the commercial laundry net for washing brassieres. (Use a laundry net of fine mesh.)

Waterproof clothes (Ski Wear, Diaper Covers, Footboards) are not allowed for washing.



- The waterproof sheet, clothes, and non water permeable fabrics shouldn't be washed, rinsed, or put in a spin basket. The laundry may pop out and cause severe vibration so that a person may get damaged and the machine, wall, and floor may break out in addition to clothes. (Examples are diaper cover, waterproof wear, raincoat, umbrella cover, ski wears, car cover sheet, and sleeping bags.)

Cautions During Spinning

- Spinning of regular garments
  - The water from garments is drained out through the spin basket holes.
- Spinning of waterproof clothes and fabrics
  - Even if the spin basket spins, water can't drain out from the waterproof clothes and fabrics. Therefore, water gathers to one side and this cause a severe vibration. If the spin basket spins at a high speed, water still can't drain out from the waterproof clothes and fabrics. As a result, garments move up and pop out with a big vibration.

Shake the dirt or soils from clothes.

- Soil and sands may rub delicate garments to cause damages and the washing result may be unsatisfactory.

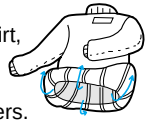
For protection of baby skin

- Wash diapers and baby wears (baby clothes, baby towels etc) separately. Dirt may get to baby's clothes from adult's clothes if washing them together.

Do pre-washing for white socks, sleeves, and collars before the main washing.

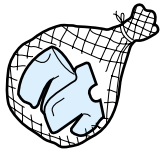
- Use powder and liquid detergents.
- Don't' use soap. It may leave dirt to the spin basket.

Turn inside out for those nappy clothes before washing.



- If clothes have too much foreign matter, separate them for washing. Other clothes may pick up those dirty matters (dirt, thread).
- Wash black colored clothes and cotton towels separately. If they are washed together, towels may pick up dirty matters. Check before washing.

Cashmilon and those garments having big volume and lightweight (eg. lase-decorated clothes, lingerie, nylon stocking, synthetic fabrics etc.) may rise and cause damages to the clothes and problems to the machine. Use the laundry net or wash them separately.



- Must put those long stringed clothes, lase-worked clothes, bed cover sheet, wool clothes into a laundry net before washing.
- Put delicate clothes in the laundry net.
- Use only those commercial laundry net for washing.

Curtains, floating garments or blue jeans shall be pressed not to float on the water.

- If they are floated on the water, press Start/Hold button to stop and press them to sock in the water. If the washing goes on with clothes floating on the water, it may cause damages to the clothes and the washing machine as well as unsatisfactory washing result.

BUTTONS AND CONTROL PANEL

For more details, see control panel of your washing machine.

1. REMAINING TIME, RESERVED TIME, ERROR INDICATOR
- The indicator light shows the remaining time of each wash cycle.
- The indicator light shows the reserved time.
- If the washing machine has a problem, the control panel shows its condition for troubleshooting (follow-up).

2. WATER LEVEL, DETERGENT AMOUNT SELECT BUTTON
- According to the amount of laundry, the water level and detergent amount are automatically indicated.

3. FUNCTION SELECT BUTTON
- The indicator light shows the course of wash cycles.
- Each function indicator is on and it blinks while running. After the function is done, it turns off automatically.

4. DELAY START BUTTON
- Use when you want to set up the finishing time for washing.
- If you want to cancel the reservation, power off.

5. WATER SUPPLY SELECT BUTTON option
- As you press this button, the type of water is selected as follows. COLD ➔ COLD + HOT ➔ HOT ➔ COLD

6. WATER LEVEL SELECT BUTTON
- According to the washload,select the water level ; HIGH ➔ MED ➔ LOW ➔ MIN

7. FUNCTION SELECT BUTTON
- With every press of this button, the function changes; SOAK,WASH,RINSE,SPI N ➔ WASH ➔ RINSE ➔ SPIN ➔ WASH&RINSE ➔ RINSE&SPIN ➔ WASH,RINSE,SPIN

8. COURSE SELECT BUTTON
- Select the course depends on each laundry and how dirty the garments are; FUZZY ➔ BLANKET ➔ SPEEDY ➔ WOOL ➔ FUZZY
- Refer to the User's Manual for explanation of each course.

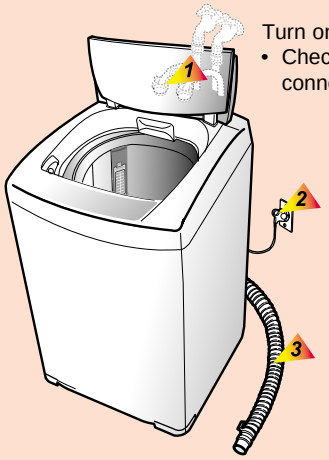
9. START/HOLD BUTTON
- Use to pause and restart the operation.
- To change the washing procedure during operation, press this button to stop, and once again to restart after changing the procedure.

10. POWER BUTTON

Use for turning on or off the power.
- The power goes off automatically as the wash cycle finishes.
- If the power is on for 10 minutes without selecting any other function key, the power goes off automatically.

HOW TO WASH AUTOMATICALLY DEPENDS ON THE LAUNDRY?

BEFORE STARTING WASHING, CHECK THE FOLLOWING;



Turn on the faucet to open.
- Check if the water supply hoses are correctly connected to cold and hot water.

Plug the power cord in.
- Use for 220V only.

Make sure to lay down the drain hose. (In case no drain pump)

SPECIAL NOTES!

Automatic Sensing Function

- At every course (except, wool course) the amount of laundry is automatically sensed and then appropriate water level, washing time, rinsing cycle, and spinning time are automatically selected for automatic washing.
- After the power is on, a course is selected and Start/Hold button is pressed. Then, the washing board starts spinning without water. This action senses how much laundry is in the washing basket, not a machine problem. After this sensing process, water supplies automatically.

Soak Wash

- Select the SOCK button.
- Add 30 minutes of soaking to the selected course.

Adding Detergent and Softener

- It senses the amount of laundry and indicates the water level and amount of detergent. Then, it starts water supply right away.
- During the water supply, it is possible to open the detergent box and add detergent. However, it is better to press Start/Hold button to stop water supply and add detergent. Close the lid and press Start/Hold button again. This way is much more convenient.
- If the softener is inserted in the softener dispenser, it automatically adds in at the last rinsing cycle.

HOW TO SELEC FUZZY COURSE?

Selects the best washing course automatically.

1. Add the laundry in and press the POWER button.
2. Press the START/HOLD button.
   Water level is selected automatically.
   Washing,rinsing, and spinning follow.
   If you want to pause, press the START/HOLD button again.You can change the course when paused.
3. Close the lid.

Note!
- If the lid is open while running, the washing machine is stopped automatically for safety. (Except, water supply continues while the lid is open.)
- When hot water is selected, both cold and hot water are supplied for the first 20 seconds in order to protect the clothes.

HOW TO SELECT BLANKET COURSE?

Blue jeans, thick clothes, or dirty laundry

1. Add the laundry in and press the POWER button.
2. Press the course button.
   • Select Blanket course.

3. Press the START/HOLD button.

Add detergent and softener in proportion to the water level. Then, close the lid.

HOW TO SELECT SPEEDY COURSE?

If you want to wash those frequently used towels or less dirty laundry in a short period of time.

1. Add the laundry in and press the POWER button.
2. Press the course button.
   • Select Speedy course.

3. Press the START/HOLD button.

Add detergent and softener in proportion to the water level. Then, close the lid.

HOW TO SELECT WOOL COURSE?

Washable sweater, cardigan, delicate clothes etc.

1. Add the laundry in and press the POWER button.
   - The laundry should be less than 2kg.

2. Press the course button.
   - Select Wool course.
   - If the laundry is light compared to its size, choose the proper water level by your judgment. (Since the machine indicates only above the lowest water level.)
   - Select the proper water level in proportion to the amount of laundry.

3. Press the START/HOLD button.

Add detergent and softener in proportion to the water level. Then, close the lid.

- The last spinning cycle runs very softly in order to avoid severe wrinkles.
- Only cold water is allowed.
- Use a neutral detergent.

- At every course, both cold and hot water can be selected by pressing water supply button. (Except, wool course is allowed for cold water only.)

HOW TO SOAK WASHING?

If the laundry has aged dirt and needs a soft soak wash

1. Add the laundry in and press the POWER button.
   - The laundry should be less than 2kg.

2. Press the course button.
   - Select the desired course.
   - Select either cold water or hot water by pressing the water supply button.

3. Press the Function button
   - elect Soak Course.
   - Add 30 minutes of soaking to the selected course.

3. Press the START/HOLD button.
   - At the soak wash, the machine repeats itself starting 1 minute and stopping 4 minutes (soaking) until the main washing.

Add detergent and softener in proportion to the water level. Then, close the lid.

HOW TO RESERVE WASHING?

Select this course when you have to go out or do something else.

1. Add the laundry in and press the POWER button.
   - Check if the faucet is open.

2. Press the Delay Start button.
   1) It adds I hour in every 3 hours and can be selected up to 18 hours.
   2) It stops washing after the selected time.
   - Other course can be selected.

3. Press the START/HOLD button.

Add detergent and softener in proportion to the water level. Then, close the lid.

- Must add the detergent in the detergent box.
- If the detergent is spread on the laundry directly, some clothes may get discolored as the start delays.
- If the Delay Start needs to be canceled, press the power button.
- The reserved finish time may be changed depends on the water pressure.

MANUAL FUNCTIONS

Each washing course changes manually.
Ex) If you want to wash in the speedy course : Power - Select speedy course - Wash - Start/Hold button.

WASH ONLY

1. Press the POWER button.

2. Press the FUNCTION SELECT button twice.

3. Press the START/HOLD button.
   • Close the lid.

Notes
- After the washing cycle is done, water still remains in the spin basket. If you just want to drain the water, select the Spin only.
- Even though the water level is automatically selected, you can select the water level manually depends on your laundry.

→ If the Function button is pressed during the washing mode, the washing time can be controlled by 2 minutes up to 3 ~ 25 minutes.

RINSE ONLY

1. Press the POWER button.

2. Press the FUNCTION button three times.

3. Press the START/HOLD button.
   • Close the lid.

Notes
- After the rinsing cycle is done, water still remains in the spin basket.
- Even though the water level is selected automatically, you can select the water level manually if the laundry is already wet.

→ If the Function button is pressed during the rinsing mode, the rinsing cycle can be controlled up to 1 ~ 5 cycles.

SPIN ONLY

1. Press the POWER button.

2. Press the FUNCTION button four times.

3. Press the START/HOLD button.
   • Close the lid.

Notes
- If only spinning is selected, the selected spinning time and the remaining washing time are indicated differently. It is not a machine problem since the total remaining time includes the water draining time and stopping time.

→ IIf the Function button is pressed during the spinning mode, the spinning time can be controlled up to 1 ~ 7 minutes.

WASH AND RINSE

1. Press the POWER button.

2. Press the FUNCTION button five times.

3. Press the START/HOLD button.
   • Close the lid.

Notes
- After the rinsing cycle is done, water still remains in the spin basket.

→ If the Function button is pressed during the washing and rinsing mode, the rinsing cycle can be controlled.

RINSE AND SPIN

1. Press the POWER button.

2. Press the FUNCTION button six times.

3. Press the START/HOLD button.
   • Close the lid.

Notes

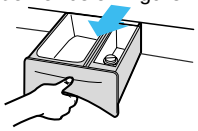
→ If the Function button is pressed during the rinsing and spinning mode, the rinsing the rinsing cycle can be controlled up to 1~5 cycles.

HOW TO CLEAN THE FILTER

- Please note that this User's Manual is for common use. Make use of the User's Manual depending upon your washing machine model.
- To have a satisfactory washing result, clean the below parts often.

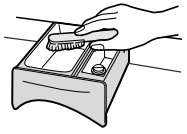
DETERGENT BOX

1. Pull the detergent box out in the direction of below figure.



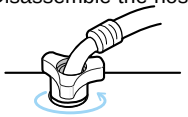
2. Brush out the detergent stuck inside the detergent box with a toothbrush.

3. Push back in the direction of an arrow.

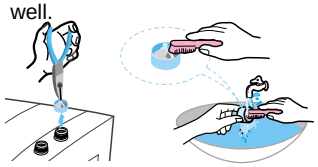


WATER SUPPLY CONNECTOR FILTER

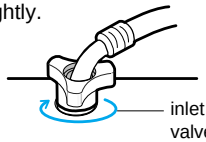
1. Disassemble the hose.



2. Pull out the filter and wash it well.



3. Push in the filter and connect the hose to the inlet water valve tightly.

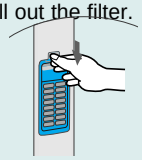


4. Check if there is any leakage after tightening the connector.

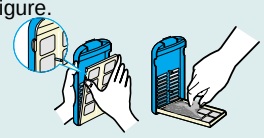
POWER MAGIC FILTER

- Clean the filter twice a week. For a clean wash, the collected lint shouldn't be filled more than half of the filter.

1. Push the upper part of the filter and pull out the filter.



2. Open the cover as shown in the figure.



3. Clean out the collected lint in the filter.

4. Close the cover and insert the lower part of the filter in the basket first and then push the filter to a "click" sound.

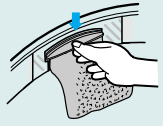
BIG ANTI-BACTERIAL FILTER NET

1. Push up and out the filter net in the direction of the arrow.

2. Remove the collected lint from the filter net.

3. Clean the filter.

4. Push down the filter net in the direction of the arrow.



Note!

Clean the washing machine body with a dry towel.
- Don't spread water to clean the washing machine.

Be careful to take out buttons or coins from the washing machine.
- They may cause to block the drain hose and therefore, cause a machine problem.

INSTALLATION & MAINTENANCE

The User's Manual is for common use.
Make use of the User's Manual depending upon your washing machine model.

ENVIRONMENT

Leave some space
Maintain at least 10cm between the washer and the wall.

Place the washer on a sturdy flat surface.
If the washer is placed on an uneven or weak surface, noise or vibration occurs. (Allowable is 1°)

Adjust the legs for even placement.

Never install the washer near water.
Do not place the washer in steamy rooms or where the washer is directly exposed to rain.Moisture may destroy the electrical insulation causing an electrical shock hazard.

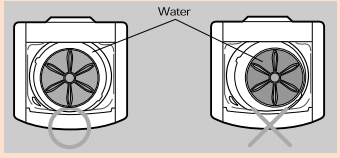
Avoid direct sunlight or heaters.
As plastic and electrical components are affected by direct heat,never place the washer near furnaces, boilers, etc. Do not place under direct sunlight.

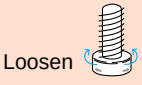
LEVELLING

(If the washer is not leveled with the ground, it makes the machine tremble more or be out of order. So, make sure that the washer is leveled properly.)

SEE IF THE MACHINE IS PLACED LEVEL BY CHECKING THE POSITION OF THE WASHING TUB.

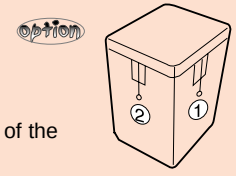
- Open the lid of the machine, pour water into the tub up to the level just below the pulsator, and adjust the legs so that the pulsator is positioned at the center of the water as shown in the figure.
- Place the machine more than 10cm away from the wall.
- Adjust the legs on feet for levelling .





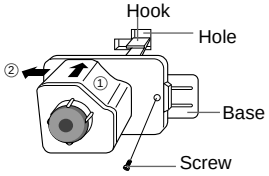
1. Adjust the side horizontally first and the front in same direction ❷ next.

2. If the thread is not within the limit, adjust the height of the legs.



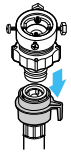
HOW TO ASSEMBLE THE LEGS

1. Check the 4 Legs.(Front-right. Front-left. Rear-right. Rear-left)
2. Lay down the Washing Machine to the front.
3. Insert the hook of leg in to the square hole of base.
4. Push the leg to the arrow direction to "Click".
5. Finaly fix the legs on the base with screw like a figure.

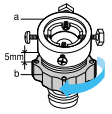


CONNECTING THE WATER SUPPLY HOSE

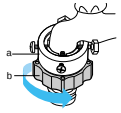
1. Remove the adaptor from the water supply hose.



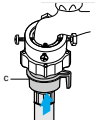
2. First,using a "+" type screw driver, loosen the four screws on the adaptor. Next,take the adaptor and turn the part(b) in the direction of the arrow for about 5mm gap between them.



3. Connect the adaptor to the water tap and tighten the screws firmly. Then, turn the part (b) in the direction of the arrow by fastening.



4. After Pulling down the part (c) of the water supply hose, connect the water supply hose to the adaptor. When the part (c) is released, the hose is automatically connected to the adaptor making a 'click' sound.

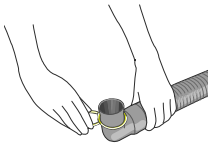


5. Connect the other end of the water supply hose to the inlet water valve at the back or top of the washer in the direction of the arrow tightly.
Check if there is any leakage.

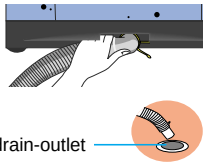
After completing connection, if water leaks from the hose,then repeat the same steps. Use the most conventional type of faucet for water supply. In case the faucet is square or too big, remove the spacing ring before inserting the faucet into the adaptor.

HOW TO CONNECT THE DRAIN HOSE

1. After pressing the joint ring, insert to the drain hose.

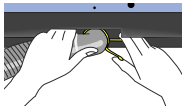


2. After directing the drain hose to a drain, join to the drain-outlet of the washing machine.



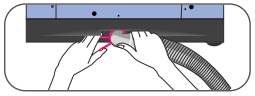
3. Be sure to join them tightly by pressing the joint ring and pushing it into the drain-outlet.

- The length of drain hose is adjustable so that you can extend the length appropriately.



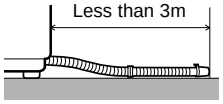
How to change the drain hose direction

- The handle of joint ring is pressed to pull out the drain hose. Change the direction of the drain hose and follow the above guideline again.

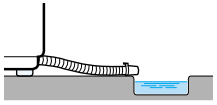


Cautions when inserting the drain hose

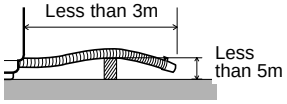
1. Don't exceed more than 3m when the drain hose is used by connecting with other hoses.



2. Be careful to drain water out at the end of the drain hose.



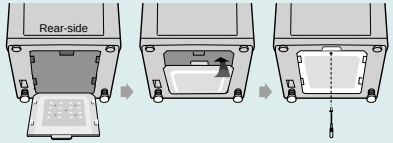
3. The doorsill shouldn't be more than 5cm.



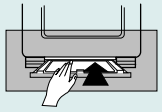
4. Don't install the drain hose underneath the wash machine.

ASSEMBLING THE RAT PROTECTION PANEL

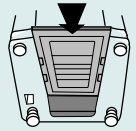
Tilt the washer a little and lift up the panel until it clicks, finally fix the panel with screw to the base as shown in the figure.



1. Insert the sound absorbing panel to the assembling hole on back side to the end.



2. If you have difficulty inserting the panel lift up the washer a little and insert it.



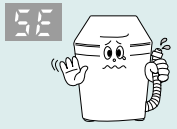
TROUBLESHOOTING

Washing machine won't work

Is the water tap opened?
Is the washer plugged in?
Is the power cut off?
Is there enough water?

Water dose not drain

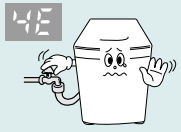
Is the drain hose down?(No pump)
Is the drain hose frozen?
Is the drain hose clogged?



If the water dose not drain in 15 minutes, a buzzer will sound, and the remaining time indicator will show "5E".

Water is not supplied

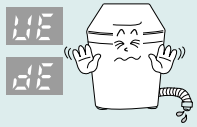
Is the water tap opened?
Is the water cut off?
Is the water supply hose or hose connection clogged?
Is the water tap frozen?



If water is not supplied in 1 hour,a buzzer will sound, and the remaining time indicator will show "4E".

Spinning does not work

Is the laundry spread out evenly in the washer?
Is the washer set on a sturdy flat surface?



Water is overflowed

Restart after spinning.
If the error sign still indicates,
call agency.

WASHING MACHINE WON'T WORK?

The power is cut off.

Check 1> Is the electric voltage normal?
➜ This product is for 220V only.
Check 2> Is the washer plugged in? Plug in the electric cord.
➜ Water does not drain.
Check 1> Is the drain hose down? Put the drain hose down.
Check 2> Is the drain hose folded? Unfold the drain hose.
Check 3> Is the drain hose outlet clogged? Remove the waste cleanly.

Washing machine won't work.

Check 1> Is the washer lid open?
➜ Close the lid.
Check 2> Is the Hold button on?
➜ Press the Start/Hold button one more time and check if the washer starts.
Check 3> Is enough water filled to the water level?
➜ If the water pressure is low, it takes a long time to start washing.
Check 4> Is the faucet closed?
➜ Open the faucet to supply water.

If the drain hose and spin basket are frozen, do as follows.

- Add hot water to the frozen water tap and remove the drain hose. Soak into hot water.
- Pour hot water into the spin basket for about 10 minutes.
- Put a hot water towel on the drain hose connector.
- If the drain hose defrosts, connect again and check for proper water draining.

The water drains out immediately.

- The drain is clogged with coins or pins. The drain hose is hung over the drain hose hook. Half fill the spin basket with water and try for spinning again.

The water leaks at the water supply hose connector.

Check 1> If the faucet connecting part is loose, water may leak.
➜ Repeat the assembling steps again.
(Refer to "Connecting the water supply hose")
Check 2> Check if the rubber packing of water supply hose is in the right position.
➜ Screw tightly again.
Check 3> Is the water supply hose folded? Unfold the hose.
Check 4> If the water supply is too strong, water may leak.
➜ Close the faucet a little.
Check 5> Is water leaking from the faucet itself? Fix the faucet.

➜ Water is not supplied.
Check 1> Did you press the Start/Hold button after selecting the water supply?
➜ If the Start/Hold button is not pressed, water is not supplied. Press the Start/Hold button.
Check 2> Is the faucet closed?
➜ Turn on the faucet.
Check 3> Is the filter net at the water supply hose connector clogged with dirty matters?
➜ Clean the filter net by brushing with a toothbrush.
Check 4> Is the water supply cut off?
➜ If the water supply is suspended, turn off the faucet and power off.

Spinning makes loud noises and vibrations.

Check 1> Check if the laundry is spread evenly in the washer.
➜ Spread out the laundry evenly and start again.
Check 2> Check if the washing machine levels on a sturdy flat floor.
➜ Set the machine at level.
Check 3> Is the handle for leveling legs loose?
➜ Adjust the legs on the feet for leveling.
Check 4> Is around the washing machine filled with unnecessary stuffs?
➜ Remove those unnecessary things away from the wash machine.

SERVICE CENTRES DETAILS: PRODUCTWISE

S.NO	NAME & ADDRESS	E-MAIL ADDRESS	TEL NO	WM Y/N	REFR Y/N	MWO Y/N
	RAJASTHAN					
1	M/s Rahul Electronics,33J Block,Gaushala Road, Sriganganagar	sriganganagar@samsungindia.com	0154-434824	Y	Y	Y
2	M/s The Global Electrocare, 637-C, Residency Road, Jodhpur	jodhpur@samsungindia.com	0291-435901	Y	Y	Y
3	M/s Super Service Care, 354, Shopping Centre, Near Jain Temple, Kota	kota@samsungindia.com	0744-364081	Y	N	Y
4	M/s Gama Enterprises,42A Panchwati, Udaipur - 313001	gamaudaipur@samsungindia.com	0294-528745	Y	Y	Y
5	Ms Western Electronics, Govind Bhawan, 112/10, Opp Savitri School, Civil Line, Ajmer	ajmer@samsungindia.com	0145- 423366	Y	Y	Y
6	M/s C Systems, Kalasar House, Near Prodh Shiksha Kendra, Old Ginaini, Bikaner	bikaner@samsungindia.com	0151-549241	Y	Y	Y
7	M/s Customer Care Centre, 42 Bhagat Vatika, Civil Lines, Jaipur	jaipur@samsungindia.com	0141-225344 / 225422 / 225514 / 226090	Y	Y	Y
	PUNJAB, H.P & J&K (Northern India)					
8	M/s Sharma Electronics, Krishna Bhawan, Chepsly, Near Auck Land House School, Lakkar Bazar, Shimla - 170 001	shimla@samsungindia.com	0177-250780	Y	Y	Y
9	M/s S S Electronics, Jamanabad Road, Jayanti Vihar, Kangra	kangra@samsungindia.com	01892-62884	Y	Y	Y
10	M/s Shivani Electronics, 106 Tilak Nagar, Near Shivala, Amritsar - 143 001	amritsar@samsungindia.com	0183- 277262	Y	Y	Y
11	M/s Joshi Electronics Corp., 12, Pratap Bagh, Jalandhar - 144 001	jalandhar@samsungindia.com	0181-459697 / 892422	Y	Y	Y
12	M/s Adev Electronics, Shop No - 20, Krishna Market, Bibiwala Road, Bathinda - 151 001	bathinda@samsungindia.com	0164-221657	Y	N	Y
13	M/s The Care, 131 A/D Gandhinagar, Jaummu - 180004	jammu@samsungindia.com	0191-457500 / 456900	Y	Y	Y
14	M/s Dixon Electronics, S - 8, Sant Nagar, Near 22 No. Phatak,Patiala - 147 007	patiala@samsungindia.com	0175-225280	Y	N	N
15	M/s Adil Electronics, Regal Lane, Municipality Market, Shope No -21,22, Srinagar - 190 001	srinagar@samsungindia.com	0194-454010	Y	Y	Y
16	M/s Anmol Electronics, SCO 1074 - 1075, Sector - 22B, Chandigarh - 160 022	chandigarh@samsungindia.com	0172-773511 / 773611	Y	Y	Y
17	M/s Daman Electronics, 296/1, Opp. Water Tank, Islamabad, Hoshiyarpur	hoshiyarpur@samsungindia.com	01882-242646	Y	Y	Y
18	M/s Amar Electronics, Dharmpura Bazar, Patiala		0175-214891/ 217338	Y	Y	Y
19	M/s Vishwakarma Care Centre, Joshi Cinema Complex, Near Bus Stand, Ferozpur City	ferozpur@samsungindia.com	01632-23247	Y	Y	Y
20	M/s Care & Comfort, Ram Nagar, Near Ajay Mahajan Clinic, Pathankot, Distric Gurdaspur	pathankot@samsungindia.com	0186-23476 (PP)	Y	Y	Y
21	M/s Compaq Service Plaza, 289, Model Town, Ambala City	ambala@samsungindia.com	0171-521212	Y	Y	Y
	EASTERN U.P (Northern India)					
22	Digilands, 110/59, R K Nagar, 80 Feet Road, Kanpur	kanpur@samsungindia.com	0512- 547341	Y	Y	Y
23	M/s P R Electronics, 47 Chandrika Nagar Colony, Sigra, Varanasi - 221 010	varanasi@samsungindia.com	0542- 221410	Y	Y	Y
24	M/s A R Electronics, Kundan Complex, 70 Hewet Road, Allahabad	allahabad@samsungindia.com	0532-404023	Y	Y	Y
25	M/s R A Electronics, R F C Road, Baldev Plaza Lane, Golghar, Gorakhpur	gorakhpur@samsungindia.com	0551-332825	Y	Y	Y
26	M/s Dristhi Electronics, B-130, Nirala Nagar, , Lucknow	lucknow@samsungindia.com	0522-789536 / 787306	Y	Y	Y
	WESTERN U.P (Northern India)					
27	M/s Gap Electronics, 14/3 Sanjay Palace, M G Road, Agra	agra@samsungindia.com	0562-353039	Y	Y	Y
28	M/s Aar Kay Elecktroniks, R/8-B, Behind Income Tax Off, Rampur Garden, Bareilly-243001	bareilly@samsungindia.com	0581-456119	Y	Y	Y
29	M/s Media Electronic Service, Gandhi Marg, Railway Road, Near Oriental Bank of Commerce, Aligarh	aligarh@samsungindia.com	0571-524242/9837040663	Y	Y	Y

WM-01400-inne-colour 2/14/02 11:32 AM Page 15

S.NO	NAME & ADDRESS	E-MAIL ADDRESS	TEL NO	WM	REFR	MWO
30	M/s Media Electronics, 145 1ST FLOOR Vikas Bazar, Mathura	ONLY Extn counter of aligarh asc No Computer available	0565-501011	Y	Y	Y
31	M/s Suraj Electronics, Bazar Ganj, Neem Ka piyau, Moradabad	moradabad@samsungindia.com	0597-322831/9837119661	Y	Y	Y
32	M/s Ashu Electronics, 4, Chikara Complex, New Mohan Puri, Meerut - 250 001	meerut@samsungindia.com	0121-653550	Y	Y	Y
33	M/s Janus Electronics, R-9/185, Raj Nagar, Ghaziabad - 201 010	ghaziabad@samsungindia.com	91-4781066/ 4781078	Y	Y	Y
	UTRANCHAL (WESTERN U.P)					
34	M/s La Electronica, 146 Old Cannaught Place, Behiind Hind Leather, Dehradoon	dehradun@samsungindia.com	0135- 657986	Y	Y	Y
35	M/s Aastha Electronics, 10/21, Badri Pura, Behind Stadium, Haldwani, Utranchal	haldwani@samsungindia.com	05946-29682	Y	Y	Y
	HARYANA STATE (Northern India)					
36	M/s Infotech, SCO 2&3,Chopra Colony, Opp Dyal Singh College, Karnal	karnal@samsungindia.com	0184-257831/ 250469	Y	Y	Y
37	M/s Techno Vision, Shanti Niwas HUDA COMPLEX, Civil Road, Opp Palika Bazar, Rohtak	rohtak@samsungindia.com	01262-44951	Y	Y	Y
38	M/s Sachdeva Electro Lab, 88- Red Cross Market, Railway Road, Near Over Bridge, Hissar	hissar@samsungindia.com	01662-33106	Y	Y	Y
	DELHI (Northern India)					
39	M/s Sant Electronics, 1A/272, NIT Faridabad	faridabad@samsungindia.com	0129-5428110/5429110	Y	Y	Y
40	M/s New Master Service, 285/9, Old Railway Road, Shivpuri Chowk, Gurgaon	gurgaon@samsungindia.com	0124-6306739	Y	Y	Y
41	M/s Annz Electronics, C-5, Sector - 20, Noida - 201 301	noida@samsungindia.com	91-4440960 / 4444960	Y	Y	Y
42	Micro Services, 2519 Hudson Line ,Kingsway Kemp, New Delhi 110009	kingswaykempdelhi@samsungindia.com	011-7401764/63/ 7414141/ 7414242,4051502	Y	Y	Y
43	Electro Serve Center, B - 26,Ground Floor, Moti Nagar, New Delhi	motinagardelhi@samsungindia.com	011-5417480 /5166810/ 5172630	Y	Y	Y
44	M/s Mariam Electronics, 20 Community Center, East of Kailash, Delhi - 110 065	delhi@samsungindia.com	011- 6229112 / 3 / 4	Y	Y	Y
45	M/s M S Electronics, 15A Hargovind Enclave. Vikas Marg Extn., Delhi	vikasmargdelhi@samsungindia.com	011-2162977/ 2162583	Y	Y	Y
	KARNATAKA STATE (Southern India)					
46	M/s Vision Electronics, 1363 Radha Krishna Road, Hindwadi, Belgaum - 590 006	belgaum@samsungindia.com	0831-467353	Y	Y	Y
47	M/s Harshit Electronics, St. Paul Convent Road, Nadiger Building, P J Extension, Davangere - 577 002	davangere@samsungindia.com	08192-70143	Y	Y	Y
48	Ganesh Electronics, No. : 141,142 Badami Nagar, Dr. Tanawade Building, Nageshettykippa, Hubli - 580 023	hubli@samsungindia.com	0836-286368	Y	Y	Y
49	M/s R V Electronics, Sumeru Complex, 100 Feet Road, Vinobha Nagar, 1st Stage, Shimoga - 577 201	shimoga@samsungindia.com	08182-56486	Y	Y	Y
50	M/s Samtronics, No. - 513 Bindya Complex, Thyagaraja Road, Agrahara Circle, Mysore - 24	mysore@samsungindia.com	0821-529569	Y	Y	Y
51	M/s Prime Electronic Services, Cascia Complex, Next to Cascia High School, Mangaladevi Temple Road, Mangalore - 575 001	mangalore@samsungindia.com	0824-428898	Y	Y	Y
52	M/s N V Solutions, 6, Sameera Complex, 1st Main Road, Sheshadipuram, Bangalore - 560 020	northbangalore@samsungindia.com	080-3096048/ 3096047	Y	Y	Y
53	M/s Master Services, N V Complex, S.B Temple Road, Gulbarga - 585 103	gulbarga@samsungindia.com	08472-42537	Y	Y	Y
54	M/s Vignesh Services, No. 47, South End Road, Basavnagudi, Bangalore - 560 0044	southbangalore@samsungindia.com	080-6765009 / 6763621	Y	Y	Y
55	M/s Digitall Services, , 319 CMM Road, Indra Nagar, Bangalore - 560 038	bangalore@samsungindia.com	080-5297021/22	Y	Y	Y
	A.P (Southern India)					
56	M/s R K Electronics, Musium Road, Vijaywada - 520002	vijaywada@samsungindia.com	0866-438844 / 438244	Y	Y	Y
57	M/s Swathitronics, Door No. 1-7-690, Shop No : 5, Loyal State,	warangal@samsungindia.com	08712-579668	Y	Y	Y

WM-01400-inne-colour 2/14/02 11:32 AM Page 16

S.NO	NAME & ADDRESS	E-MAIL ADDRESS	TEL NO	WM	REFR	MWO
	Subedari Main Road, Hanamkonda - 506 001 Warangal					
58	M/s Yasmeen Electronics, D/No - 2-5-733/A, Dwarka Nagar, Nizamabad	nizamabad@samsungindia.com	08462-32630	Y	Y	Y
59	M/s Mastech Electronics, Karlakunta, Bypass Road, Maruti Nagar, Tirupati - 517501	tirupati@samsungindia.com	08574-50094/ 82094	Y	Y	Y
60	M/s Sai Krishna Electronics, Door No. - 43-9-164/1, Sajan Arcade, Dondaparthy, Vishakapatnam - 530 016	visahakapatnam@samsungindia.com	0891-595113/ 549586	Y	Y	Y
61	M/s Ultimate Computer Services, Jampat, opp Hotel Ananth Regency, Rajmundri	rajmundri@samsungindia.com	0883-441799	Y	Y	Y
62	M/s S S Electronics, My Home Jupally, GF, Ameerpet Road, Greenlands, Hyderabad - 500 016	hyderabad@samsungindia.com	040-6636630 / 6631/ 6632	Y	Y	Y
	KERALA STATE (Southern India)					
63	M/s Technics, Anugraha Complex, Shornur Road, Trichur-680001	trichur@samsungindia.com	0487-336986	Y	Y	Y
64	Home Care Enterprises, Madeena Complex, Near Chaithanya Hospital, Talap, Kannur - 670 002	kannur@samsungindia.com	0497-708842	Y	Y	Y
65	M/s Systems Infotech, Malikayil Buildings, Opp Mount Caramel LP School, Iranjal Road, Kanjikuzhy, Kottayam - 686 004	kottayam@samsungindia.com	0481-574492	Y	Y	Y
66	M/s Neo Lines, M Square Complex, Pava Mani road, Manchira, Calicut - 1	calicut@samsungindia.com	0495-724108	Y	Y	Y
67	M/s Green Valley,Ollassery Shopping Complex, Near Bharat Matha High School, CBE Road,Chandan Nagar, Pallakkad - 678 008	pallakkad@samsungindia.com	0491-524496	Y	Y	Y
68	M/s Mareena Electronics, AJI Bhawan, Swara - 45, Sreekanteshwaram Fort P.O, Thiruvanthapuram - 695 023	thiruvanthapuram@samsungindia.com	0471-465347	Y	Y	Y
69	M/s Blizards, 41/1690 Vishnam Cross Road, Ernakulam North, Cochin - 18	northcochin@samsungindia.com	0484-383798	Y	Y	Y
	Tamil Nadu (Southern India)					
70	Siva Electronics, 249 A, Arcot Road, Saidapet, Near Murugan Temple, Vellore - 632 012	vellore@samsungindia.com	0416-222097	Y	Y	Y
71	M/s Multitech, KMA Complex, 77 Vakil New Street, Madurai - 625 010	madurai@samsungindia.com	0452-632686/ Fax : 0452-604634	Y	Y	Y
72	M/s Shark Electronics, 256 Tiruchendur Road, Palayamkottai, Tirunelveli - 627002	tirunelveli@samsungindia.com	0462-575216	Y	Y	Y
73	M/s Asia Electronics, 162, T V Swamy road (West), R S Puram, Coimbatore - 641 002	coimbatore@samsungindia.com	0422-550033/ 545533	Y	Y	Y
74	M/s Ess Kay Electronics, J A R Complex, 24a/1 Pudukottai Road, Trichy	trichy@samsungindia.com	0431-466063	Y	Y	Y
75	M/s Care Spot Engineering, Old no. C-143, New No. - 7, Thillai Nagar 6th Cross, Trichy - 620 018	upcountrytrichy@samsungindia.com	0431-750832	Y	Y	Y
76	M/s Rasi Vision, No 444/191, Sundaram Colony, Omular Main Road, Salem - 636 004	salem@samsungindia.com	0427- 445096	Y	Y	Y
77	M/s Percy Electronics, 88 & 90 Lenin Street, Kosapalayam, Pondicherry - 605013	pondicherry@samsungindia.com	0413-750832	Y	Y	Y
78	M/s Sound and Picture Care, 13, Sriman Srinivasa, 1st Cross Street, Alwarpet, Chennai - 18	southchennai@samsungindia.com	044-4353248 / 4353148	Y	Y	Y
79	M/s Classic Electronics, 27 Paddy Field Road, Perambur, Chennai - 600 011	suburbschennai@samsungindia.com	044- 5517160 / 5513833	Y	Y	Y
80	M/s Techno Care, Hall Mark Towers, 136 TTK Road, Alwarpet, Chennai - 600 018	chennai@samsungindia.com	044-4329079 / 4362385	Y	Y	Y
	MAHARASHTRA STATE (Pune Branch) (Western India)					
81	M/s Saturn Electronics, Ashoka Galaxy, Ist Floor, Plot No. - 353/A/2, Galaxy Society, Dhole Patil Road, Pune - 411 001	pune@samsungindia.com	020-6119129 / 4029383	Y	Y	Y
82	M/s Ideal Electronics, 8, Motiwala Complex, Opp Akashwani, Jawahar Colony Road, Jalna Road, Aurangabad - 431 001	aurangabad@samsungindia.com	0240-352521/723145	Y	Y	Y
83	M/s Esquire Services, Shop No - 9/B, Niwas Plaza, Behind HDFC Bank, Opp Police Commissioners Office, Sharanpur Link Road, Nasik-421 002	nasik@samsungindia.com	0253-573818 / 803818	Y	Y	Y

S.NO	NAME & ADDRESS	E-MAIL ADDRESS	TEL NO	WM	REFR	MWO
84	M/s Multichannel Electronics Services, G - 2, Swanand Complex, C S NO. E/332/K, E Ward New Shahpuri, Kolhapur - 416 001	kolhapur@samsungindia.com	0231 - 662761	Y	Y	Y
85	M/s Cliff Electronics, Buddhashet Apts, G - 10, Opp Corporation Bank, Tonca, Caranzalem, Panaji, Goa - 403 002	goa@samsungindia.com	0832-238046	Y	Y	Y
86	M/s Siriah Electronics, Opp Tuli International, Residency Road, Sadar, Nagpur - 440001	nagpur@samsungindia.com	0712- 816982 / 553057	Y	Y	Y
87	Shree Gajanan Electronics and Electricals, Shop No. 4, Damayanti Appartments, Uthalsar naka, Opp Uthalsar mahadev Mandir, Thane (W) - 400 601.	thane@samsungindia.com	022-5470222/ 5471640	Y	Y	Y
88	M/s Sneha Electronics, Khan Forte Revenue Colony, Behind New Bus Stand, Akola - 444 001	akola@samsungindia.com	0724-426289	Y	Y	Y
89	M/s Ashtronics, Room No. 890, Adarsh Nagar, New Link Road, Near Lotus Petrol Pump, Opp Vagadi Samaj Hall, Andheri (W), Mumbai - 400 053	andherimumbai@samsungindia.com	022-6921185 / 6359735	Y	Y	Y
90	M/s Ajit Electronics, B/46-181, SIDDHARTH NAGAR NO 2, OPP SAHARA STUDIO, GOREGAON-W, MUMBAI 400104	goregaonmumbai@samsungindia.com	022-8761017, 8742852, 8767113	Y	Y	Y
91	Shivam Electronics,Plot No. 159 (A), Vinay Bhavya Complex, Vidyanagari Road (CST Road), Kalina, Santacruz (E), Mumbai - 400098	mumbai@samsungindia.com	022-6526926 / 6528925	Y	Y	Y
92	M/s Nahur Electronics, Shop No. 7A, Thakker Towers, Plot No. 86, Sector - 17, Vashi, Navi Mumbai.	vashimumbai@samsungindia.com	022-7892902 / 7898239	Y	Y	Y
93	M/s Micro Electronics, B 1/108, Chitranjan Nagar, Next to Gandhi School, Rajawadi, Vidya Vihar East, Mumbai - 77	ghatkoparmumbai@samsungindia.com	022-5024510/ 5112916	Y	Y	Y
94	M/s Mavica Electronics, 50/2385, Vijaydeep, MIG Colony, Gandhi Nagar, Bandra (E), Mumbai - 400 051	bandramumbai@samsungindia.com	022-6438970 / 6411714	Y	Y	Y
	GUJARAT STATE (Western India)					
95	M/s Krishna Electronics, B- 60/61, Krishna Shopping Center, Panch Limdi, Mehsana -384 001	mehsana@samsungindia.com	02762 50756	Y	Y	Y
96	M/s S P Enterprise, 10A Urmi Society, Productivity Road, Baroda - 390 020	baroda@samsungindia.com	0265-337351/314974	Y	Y	Y
97	M/s Chauhan Elecronics, 16, Jivan Vikas Society, Behind Gokul Diary, Adarsh Society, Athwalines, Surat	surat@samsungindia.com	0261-3666574	Y	Y	Y
98	M/s Royal Refrigeration, L - 32 Yash Shopping Center, Opp Jivan Jyot Cinema, Udhna Main Road, Surat.	hasurat@samsungindia.com	0261-8670598	N	Y	N
99	M/s Laheru Electronics, Plot No. - 1562/B, Rupani Circle, Behind Laxmi Flats, Bhavnagar - 364 002	bhavnagar@samsungindia.com	0278-560449	Y	Y	Y
100	M/s Nilesh Electronics, 6, Kishanpara, Pawan Apartment, Ground Floor, Near Mahila College Chowk, Rajkot - 360001	rajkot@samsungindia.com	0281-446632	Y	Y	Y
101	M/s Shreeji Electronics, 1, Panchjyot Society, Opp Vijay Nagar Petrol Pump, Vijaynagar Road, Naranpura, Ahmedabad - 380 013	ahmedabad@saumsungindia.com	079-7417765/ 7498877	Y	Y	Y
102	M/s Micro Care Services, 7 Revenue Colony, Bhuj- 370 001, Gujarat	bhuj@samsungindia.com	02832-57910	Y	Y	Y
	M.P (Central India)					
103	M/s Techno Crafts, Z - 8, Zone -1, M P Nagar, Opp Vijay Stambh Campus, Bhopal - 462 011	bhopal@samsungindia.com	0755 - 557022	Y	Y	Y
104	M/s Mass Media, Shop No. - 8, Akhilalaya Appts, Napier Town, Jabalpur - 482 001	jabalpur@samungindia.com	0761- 318215/ 30018	Y	Y	Y
105	M/s Vimal Electronics, 46, Sri Ram Colony, Gwalior - 474 002	gwalior@samsungindia.com	0751-511487	Y	Y	Y
106	M/s Pulse Tech Systems,Raunak Plaza, 8-B South Tukoganj, Indore - 452 001	indore@samsungindia.com	0731-529276 / 264663	Y	Y	Y
107	M/s E-Care, Sunrise Plaza, Kamla Nehru Nagr, Opp Jain Namkeen, Ujjain.	ujjain@samsungindia.com	0734-525197	Y	Y	Y
	CHATISGARH (Central India)					
108	M/s Electro Scan, Govind Nagar,Opp Gurudwara, Pandri, Raipur - 492 001	raipur@samsungindia.com	0771- 427589/ 656062	Y	Y	Y

S.NO	NAME & ADDRESS	E-MAIL ADDRESS	TEL NO	WM	REFR	MWO
109	Space Electronics, Opp S P Bunglow, Chatta Para, Indra Setu Marg, Bilaspur - 495 001	bilaspur@samsungindia.com	07752-69644	Y	Y	Y
	WEST BENGAL (Eastern India)					
110	Sanchita Electronics, 34/102, Ramkrishna Road, Ashrampara, Siliguri - 734 401	siliguri@samsungindia.com	0353-535442	Y	Y	Y
111	M/s Excel Service, 34/1, S B Gorai Road, Asansol - 713301	asansol@samsungindia.com	0341-204507/ 212580	Y	Y	Y
112	Saurav Electronics, 94, Salkia School Road, Howrah-6	howrah@samsungindia.com	033-6653011/5590	Y	Y	Y
113	M/s Sima Service, B - 255, Lake Town, Calcutta - 700 089	northcalcutta@samsungindia.com	033-5218667/ 5218928	Y	Y	Y
114	M/s Pragya Service, 458/1, Block - K, New Alipore, Calcutta - 700 053	southcalcutta@samsungindia.com	033-4005316 /4005533	Y	Y	Y
115	M/s Power Control Systems, 85A Sarat Bose Road, Jyoti Vihar, Calcutta - 700 026	centralcalcutta@samsungindia.com	033-4743605 / 3606	Y	Y	Y
116	M/s Unique Service, B.G.Road, Mokdampur, Post & Dist Malda - 732 101.	malda@samsungindia.com	03512-57718/58423	Y	Y	Y
117	M/s Service Plaza, LIC More, Midnapur - 721101	midnapur@samsungindia.com	03222-64424 / 70890	Y	Y	Y
	BIHAR (Eastern India)					
118	M/s Rahul Electronics, Smriti, 34-7B, S K Nagar, Opp SBI, Patna - 800 001	patna@samsungindia.com	0612-536147 / 524842	Y	Y	Y
119	M/s Electro Lab, Chata Chowk, Damu Chak Road, Opp Mai Aasthan, Muzaffarpur - 842 001	muzaffarpur@samsungindia.com	0621-247532	Y	Y	Y
	JHARKHAND (Eastern India)					
120	M/s Trade Linkers, C-10, Sainik Market, Main Road, Ranchi - 843 001	ranchi@samsungindia.com	0651-314320	Y	Y	Y
121	M/s J D Services, Shastri Nagar, Near Kamdhenu Petrol Pump, Dhanbad - 826 001	dhanbad@samsungindia.com	0326-301340	Y	Y	Y
122	M/s Nutek 25 New Dev Area, Golmuri, Jamshedpur - 831 003	jamshedpur@samsungindia.com	0657-437606	Y	Y	Y
	N E STATES (Eastern India)					
123	M/s Digital Service, Jaswant Road, Pan Bazar, Guwahati - 781 001	guwahati@samsungindia.com	0361-517009	Y	Y	Y
124	M/s Master Care, Happy Valley Lane, Opp Sukanto Sarani, N S Avenue, Silchar.	silchar@samsungindia.com	03842-48655	Y	Y	Y
125	M/s Shur Tarrang, Main Road, Tezpur - 784 001	tezpur@samsungindia.com	03712-22597	Y	Y	Y
126	M/s Aar Electronics, Gar - Hali, Jorhat	jorhat@samsungindia.com	0376-3320783 / 330427	Y	Y	Y
127	M/s Compact Solutions, Chowkidinghee Commercial Complex, Chowkidinghee, Dibrugarh, Assam - 786001	dibrugarh@samsungindia.com		Y	Y	Y
	ORISSA (Eastern India)					
128	M/s Serve Well, 253 Forest Park, Bhubaneshwar - 751 009	bhubaneshwar@samsungindia.com	0674-533442	Y	Y	Y
129	M/s Technocare, Opp Budha Raja High School, Sambalpur - 768 004	sambalpur@samsungindia.com	0663-541219	Y	Y	Y
130	M/s Glossy Electronics, Kathjodi Road, Purighat, Baimundi Marg Post, Tala Telenga Bazar, Cuttack - 753 009	cuttack@samsungindia.com	0671-631907	Y	Y	Y
131	M/s Digitech, CE/17, Basanti Colony, Opp UCO Bank, Rourkela - 12	rourkela@samsungindia.com	0661-509489	Y	Y	Y
132	M/s M M Electronics, Behind of Paramjyoti Talkies, Gandhi Nagar, Main Road, Behrampur - 760 001	behrampur@samsungindia.com	0680-230537/204364	Y	Y	Y
133	M/s P K Electronics, Similipada, Main Road, Angul - 759 122	angul@samsungindia.com	06764-31814	Y	Y	Y